**Artashes Alex Kocharyan**

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Los Angeles, CA

**Experience**

**Quality Assurance Analyst** at **Meta** ***Sep 2022 - Present***

* Creating and deprecating quality queues and escalation mappings by running scripts or manually utilizing the SRT interface
* Onboarding and offboarding various queues, vendors and workflows from RPA
* Pushing changes to production monorepos and troubleshooting merge conflicts
* Collaborating with various teams to facilitate production changes in a safe and timely manner, maximizing efficiency and accurate tracking of metrics

**Software Quality Assurance Engineer** at **Altruist** ***Sep 2021 - Sep 2022***

* Creating test cases and testing documentation with and without requirements, user acceptance criteria and mockups
* Designing, developing and maintaining automated test cases while incorporating reusability and maintainability best practices
* Identifying and communicating risks and risk mitigation strategies to reduce bugs, increase developer productivity and improve team chemistry
* Facilitating and performing deployments to various environments, developing protocols for regular releases, hot-fixes and emergency rollbacks
* Platforms: Desktop/Mobile Web Apps and iOS/Android Apps
* Testing Methodologies: A-B, Ad-hoc, Blackbox, End-to-End and Regression

**Education**

**California State Polytechnic University**,  *Pomona, CA*

***Bachelor of Science in Computer Science***  *August 2018 - July 2021*

Algorithms, x86 Assembly, Computer Architecture, Data Structures, Discrete Structures, Formal Languages & Automata, Software Engineering, Object Oriented Programming with C++, Operating Systems, Parallel Processing, Networks, Statistics, Linear Algebra

**Skills**

* Test automation via VS Code, Selenium, TestNG, Cucumber, JMeter, Maven
* Functional testing via Postman API, Charles Proxy, Quantum Metric, Swagger
* Issue tracking and test suite development via Jira, Confluence, TestRail, Figma
* Windows, Linux, MacOS, iOS, Android, CMD, MS Office, LLMs
* Experience working in Agile, Kanban and Scrum teams
* Excellent communication, leadership and attention to detail

**Tech Stack**
Python, Java, JavaScript, HTML5, CSS, SQL, GraphQL, AWS, Docker, GIT, GitLab, Jenkins, SourceTree, SauceLabs, XML