Artashes Alex Kocharyan

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Los Angeles, CA

Experience

Quality Assurance Analyst at **Meta**   *Sep 2022 - Present*
- Creating and deprecating quality queues and escalation mappings by running scripts or manually utilizing the SRT interface
- Onboarding and offboarding various queues, vendors and workflows from RPA
- Pushing changes to production monorepos and troubleshooting merge conflicts
- Collaborating with various teams to facilitate production changes in a safe and timely manner, maximizing efficiency and accurate tracking of metrics

Software Quality Assurance Engineer at **Altruist**   *Sep 2021 - Sep 2022*
- Creating test cases and testing documentation with and without requirements, user acceptance criteria and mockups
- Designing, developing and maintaining automated test cases while incorporating reusability and maintainability best practices
- Identifying and communicating risks and risk mitigation strategies to reduce bugs, increase developer productivity and improve team chemistry
- Facilitating and performing deployments to various environments, developing protocols for regular releases, hot-fixes and emergency rollbacks
- Platforms: Desktop/Mobile Web Apps and iOS/Android Apps
- Testing Methodologies: A-B, Ad-hoc, Blackbox, End-to-End and Regression

Education

California State Polytechnic University,   *Pomona, CA*
Bachelor of Science in Computer Science   *August 2018 - July 2021*
Algorithms, x86 Assembly, Computer Architecture, Data Structures, Discrete Structures, Formal Languages & Automata, Software Engineering, Object Oriented Programming with C++, Operating Systems, Parallel Processing, Networks, Statistics, Linear Algebra

Skills

- Test automation via VS Code, Selenium, TestNG, Cucumber, JMeter, Maven
- Functional testing via Postman API, Charles Proxy, Quantum Metric, Swagger
- Issue tracking and test suite development via Jira, Confluence, TestRail, Figma
- Windows, Linux, MacOS, iOS, Android, CMD, MS Office, LLMs
- Experience working in Agile, Kanban and Scrum teams
- Excellent communication, leadership and attention to detail

Tech Stack

Python, Java, JavaScript, HTML5, CSS, SQL, GraphQL, AWS, Docker, GIT, GitLab, Jenkins, SourceTree, SauceLabs, XML